

**RVGUARD™**

— POWERED BY  DOWC® —

PRODUCT GUIDE

# ADVENTURE AWAITS

**RVGUARD™**  
— POWERED BY DOWC® —

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# HITCH YOUR WAGON TO FRONT-RUNNERS

- INDUSTRY-FIRST TOW VEHICLE COVERAGE -



**RVGUARD™**  
— POWERED BY DOWC® —

## MEET RVGUARD™

### OUR MISSION

At RVGUARD, we believe in the power of exploration and the joy of creating lasting memories. We are a leading motorhome & towable protection company dedicated to providing peace of mind to families, couples, and the adventurous traveler, eager to embark on worry-free journeys that create lifelong memories. Our mission is to empower you to adventure freely and experience the world without worrying about unexpected breakdowns or repair costs.

### OUR PRODUCTS

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360SHIELD™  
APPEARANCE PROTECTION

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### WHAT WE OFFER

- ✔ An unbeatable comprehensive protection plan for your RV
- ✔ A dedicated team of in-house customer support experts
- ✔ Quick and easy claims process
- ✔ Top-rated products & industry leading reviews\*
- ✔ Millions paid in claims every month\*
- ✔ 1,000+ dealer partners\*

\*RVGUARD along with its affiliates.

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# WHY RVGUARD™?



## PROTECTION THAT GOES THE EXTRA MILE

Our service contracts offer an extensive range of coverage, safeguarding you against mechanical failures, roadside emergencies, and even essential repairs for appliances and systems within your motorhome. We go above and beyond to ensure you have the support you need when it matters most.



## FAMILY-FRIENDLY SOLUTIONS

We understand the unique challenges faced by families, which is why our service contracts are available with added benefits such as towing services, trip interruption coverage, and even assistance with accommodations should unexpected issues arise. Focus on creating cherished memories while we take care of the rest.



## HASSLE-FREE SERVICE

We know your time is precious. That's why our dedicated team of experienced professionals is committed to delivering seamless and efficient service. From easy claims processes to reliable customer support, we ensure your RVGUARD experience is as stress-free as possible.



## EMBRACING SUSTAINABILITY

As a company, we believe in preserving the natural wonders that inspire our journeys. That's why we actively support eco-conscious initiatives, encouraging responsible travel practices and fostering a community of environmentally aware explorers.



## INSPIRING A NEW GENERATION OF ADVENTURERS

We want to ignite the wanderlust in young families and inspire a lifetime of unforgettable experiences. Through curated content, travel tips, and exclusive discounts, we provide a platform for our community to connect, learn, and share their stories.

## ADDITIONAL BENEFITS

- ✓ Comprehensive coverage extended for 7 years
- ✓ Specialized coverage for vehicles up to 25 years old
- ✓ Complete protection for both your motorhome & towable
- ✓ 24/7 roadside assistance & towing
- ✓ Overnight stay assistance
- ✓ Protection against food spoilage



# INDUSTRY-LEADING ROADSIDE ASSISTANCE

RVGUARD has teamed up with VAS to offer customers top-notch roadside support. As the leading roadside assistance program for motorhomes and travel trailers, **RVGUARD drivers can rely on a nationwide 24/7 plan** that encompasses everything from lockouts and jump starts to towing your motorhome or towables.

## INCLUDED WITH ROADSIDE ASSISTANCE

- ✓ Towing
- ✓ Flat Tire Assistance
- ✓ Fuel, Oil, Water Delivery
- ✓ Jump-Starts
- ✓ RV Mobile Mechanic
- ✓ Dealer Locator Assistance
- ✓ Technical Support
- ✓ Personal Assistance | Concierge Services

RVGUARD's all-inclusive roadside means you don't need any other roadside program. Our coverage applies to both your registered motorhome as well as your towable.



# VSC

## VEHICLE PROTECTION



Scan the QR code to learn more about RVGUARD's products

### DID YOU KNOW?

\*Statistics shown are national averages – actual numbers may vary per vehicle.

**80%**

of RVs have a major breakdown by their 5th year\*

**UP TO \$25,000**

for the typical replacement cost of an RV engine\*

## PROTECTION THAT GOES THE EXTRA MILE

RVGUARD's Vehicle Service Contract offers you and your family peace of mind for your recreation vehicles, covering the mechanical breakdown as well as a host of additional benefits on motorhomes and towables (which include travel trailers, fifth wheels, horse trailers with and without living quarters, truck and pop-up campers, and toy haulers).

**ADDITIONAL COMPLIMENTARY RV COVERAGES:**  
Trip Interruption/Travel Expenses, Food Spoilage, Fuel/Gas Replacement, Guaranteed Part Replacement, Service Calls, Manufacturer Warranty Deductible Reduction, Emergency Roadside Assistance

**ADD-ON COVERAGES:**  
Enhanced Cause of Loss, Enhanced Service Calls, Park Model, Enhanced Towing, Brown Out, Diesel/Turbo Diesel, Hydronic Water System, Commercial Use, 4 or More Slideouts, Rental Use, 4 x 4

## VSC COVERAGE LEVELS

**LEVEL 1 (Stated Component Coverage)**  
Engine, Transmission, Drive Axle, Electrical (Chassis), Electrical Technology, Suspension, Brakes, Frame, Interior/Exterior, Seals & Gaskets, Slideouts, Tax/Fluids/Lubricants, Wear & Tear Breakdown, Water Heater, Fresh Water, Sanitation/Waste System, Air Conditioning, Range & Oven, Gas/Propane System, Heating, Refrigerator/Freezer, Audio & Video Technology, Auxiliary Powerplant/Generator, Lighting, Convenience Package

**LEVEL 2 (Comprehensive)**  
Provides comprehensive coverage for the mechanical breakdown of all parts of your vehicle except those specifically excluded in your contract.

*See next page for more details.*



# VSC - COMPLIMENTARY BENEFITS



BELOW ARE ADDITIONAL BENEFITS INCLUDED IN EVERY COVERAGE LEVEL WITH YOUR VEHICLE SERVICE CONTRACT. PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.

BELOW ARE ADDITIONAL BENEFITS INCLUDED IN EVERY COVERAGE LEVEL WITH YOUR VEHICLE SERVICE CONTRACT. PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.



## TRIP INTERRUPTION/TRAVEL EXPENSE

Reimbursement for lodging and restaurant meal expenses up to a maximum of two hundred dollars (\$200) per day when your vehicle is disabled due to a covered breakdown.



## FOOD SPOILAGE

If your vehicle's refrigerator or freezer breakdown results in a loss of perishable food or beverages (alcoholic beverages expressly excluded), we will reimburse you up to one hundred and fifty dollars (\$150) per breakdown.



## FUEL/L.P. GAS REPLACEMENT

When a breakdown of the covered fuel tank or L.P. Gas Bottle results in the draining of fuel or L.P. gas, we will reimburse you up to fifty dollars (\$50) per breakdown.



## GUARANTEED PART REPLACEMENT

If a covered part fails a second time during the term within six (6) months of a prior repair of the same covered part, all repair charges, including the deductible, will be paid by us.



## SERVICE CALLS

You will be reimbursed for reasonable service call charges up to one hundred and twenty-five dollars (\$125) per breakdown.



## MANUFACTURER WARRANTY DEDUCTIBLE REDUCTION

When a breakdown results in you having to pay a manufacturer required deductible, we will reimburse you up to one hundred dollars (\$100).



BELOW ARE THE COVERAGE OPTIONS AVAILABLE WITH YOUR VEHICLE SERVICE CONTRACT (MOTORHOME). PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.

### LEVEL 1 COVERAGE

#### ENGINE

All internally lubricated parts, including the cylinder block and cylinder heads. Includes pistons, wrist pins, rings, cylinder liner sleeves, connecting rods and bearings; crankshaft and main bearing; camshaft, followers, lifters, cam bearings, push rods, valves, valve seals, retainers, springs, guides, bushings, rocker arms and shafts, timing chain or timing belt, timing gears, timing chain tensioners, eccentric shaft, balance shaft, oil pump, oil pump pick up screen and drive shaft. Water pump, fuel delivery pump, intake manifold, exhaust manifold(s), oil pan, valve cover(s), timing chain housing and cover, harmonic balancer, flywheel/flex plate, oil dipstick and tube, oil filter adapter housing, oil cooler, engine mounts and cushions, engine torque strut, vacuum pump. When Diesel is selected on the Information Schedule, the following additional parts are covered: Diesel injection pump, fuel heater, injectors (except when the breakdown results from contamination). When the Diesel engine is also equipped by the original manufacturer with a Turbocharger, the following

parts are covered: Turbocharger-turbine and housing, wastegate/dump valve, intercooler or charged air cooler.

#### TRANSMISSION

All internally lubricated parts, including the transmission case. Includes torque converter, vacuum modulator, transmission mount and cushion, transmission oil cooler, transmission oil pan, cover, electronic shift control unit and solenoids, dip stick, and filler tube.

#### DRIVE AXLE

(Front and Rear) All internally lubricated parts, including the differential housing, transaxle housing and final drive housing. Axle shafts, constant velocity joints, including boots, universal joints, driveshaft(s), hub bearings, supports, retainers, and bearings.

#### INTERIOR/EXTERIOR

Hood hinges, hood latch, hood springs. Door handles, door hinges. Storage compartment handles, hinges, and latches. Glove box door handle, hinges, and latches. Courtesy map light fixture and switch.

#### ELECTRICAL TECHNOLOGY

Fuel injection sensors and control module, anti-detonation sensors and controller, electronic mixture-control unit, and sensors. Anti-lock brake-electronic control module, wheel speed sensors, pump motor, pressure modulator valve and accumulator. Digital driver information display, power module and printed circuit boards. Remote control spotlight system, factory installed anti-theft alarm system.

#### ELECTRICAL (CHASSIS)

Starter motor, starter solenoid, alternator, voltage regulator, distributor, ignition coil(s), wiring harness, horns, manually operated switches, window defrosters, power mirror motors, wiper motors, power window motors, power door lock actuators, power seat motors, power antenna motor, cruise control transducer, engagement switch and servo, dashboard gauges, dashboard clock, manufacturer installed in-dash radio, turn signal switch, headlight switch, dual battery paralleling/isolator switch. Back up alarm, switch, and relay.

#### FRAME

Metal frame, brackets, and welds.

#### SUSPENSION

Includes strut bar and bushings, upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, steering knuckles, wheel bearings, stabilizer shaft and bushings, kingpin and bushings, torsion bars, spindle and spindle supports, coil springs, leaf springs, leaf spring shackles and bushings. Suspension Leveling: height sensor, control switch, compressor, and air drier.

#### BRAKES

Master cylinder, power assist booster and pump, wheel cylinders, combination valve, equalizer valve, hydraulic control unit, disc calipers and rear actuators, power brake cylinder, backing plates, parking brake linkage and cables, transmission mounted parking brake actuator (except drum and brake shoes). Air Brake System-Compressor, tank, auto bleeder valve, diaphragm, treadle, compensating valve, and slack adjusters.

#### SEALS AND GASKETS

Covered only if required in connection with a covered repair. Coverage limited to seals and gaskets containing lubricants and fluid necessary for normal vehicle operation. Window seals are excluded.



COVERAGE DETAILS  
CONTINUED ON NEXT PAGE



# VSC - COVERAGE DETAILS

## MOTORHOME



### SLIDEOUTS

Sealing boots, seals and gaskets or weather seals are covered for an aggregate limit of one thousand five hundred dollars (\$1,500) in aggregate for the term.

### TAX/FLUIDS/LUBRICANTS

We will reimburse as required for state and local taxes, necessary fluids, lubricants, and refrigerant to complete covered repairs.

### WEAR AND TEAR

A covered wear and tear breakdown will be deemed to occur when a component fails to perform its function as it was originally designed to work in normal service with required maintenance due to material failure or defects in workmanship and outside the manufacturer's specification.

### WATER HEATER

Burner assembly, tank, thermostat, thermocouple, gas valve, heating elements, fittings and connections, control panel, electronic ignition assembly, wiring harness, switches, relays, and printed circuit boards.

### FRESH WATER

Water pump, compressor, water tank(s), manifold, and faucets.

### AIR CONDITIONING (ROOF MOUNTED/CENTRAL SYSTEM)

110 Volt or Central System: Compressor, evaporator, condenser, accumulator, expansion valve, receiver drier, high/low cutoff switches, pressure cycling switch, electronic module, printed circuit boards, blower/fan motor, ducts and registers, thermostat, control panel, switches, capacitors, relays, heat strips, heat pump, ceiling fan(s), bathroom vent motor.

### RANGE AND OVEN

Microwave oven, convection oven, power hood, range burner assembly, thermostat, thermocouple, burner valves, igniter/ignition assembly, and printed circuit boards.

### L.P. GAS/PROPANE SYSTEM

Regulators, gas bottles (except valves and gauges), mounting brackets, pigtails, gas lines, fittings and connections, leak detector and automatic shut-off valve.

### HEATING

Furnace except special Hydronic Heating Units such as brand names: Aqua-Hot, Hydro-Hot, Oasis or Hurricane. Coverage includes ignitor/ignition assembly, burner elements, thermocouple, gas valve, thermostat, control panel, blower/fan motors, printed circuit boards, ducts, and registers.

### REFRIGERATOR/FREEZER

Thermostat, thermocouple, 2- or 3-way cooling unit, burner assembly, igniter, control panels, switches, fittings and connections, printer circuit boards, latch, and door seal(s).

### AUDIO AND VIDEO ENTERTAINMENT

Factory installed, or factory approved selling dealer installed (non-in dash mounted) stereo radio receiver, amplifier and speakers, disc player, cassette player, and television set.

### AUDIO/VIDEO TECHNOLOGY

Factory installed or factory approved selling dealer installed high definition television/monitor(s) and back-up monitor. Audio/Video and high definition disc player. Audio/Video cabling and hubs. Home theater audio amplifier and speakers, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver. Internet access devices, phone systems, game systems, personal computers and their monitors, MP3 or similar portable Music/Video Players and their monitors are excluded.

### SANITATION/WASTE SYSTEM

Shower basin, toilet, sink(s), in sink-disposal and switch, holding tanks, gate valves.

### LIGHTING

Electrical failures of interior and exterior factory installed incandescent bulbs, halogen lights, High Density Discharge (HID), and LED assemblies, LED strips.

### CONVENIENCE PACKAGE

Factory or approved Selling Dealer installed rear view camera and monitor, kitchen center, ice maker, dishwasher, washer/dryer, trash compactor, monitor panel, factory installed thermometer and outlets. Power converter and inverter. Retractable awning power motor, control switch, and power/manual crank worm gear mechanism (does not include rails, arms, track, frame). Power step motor, power step control module, control switches, and wiring harness. Slide Outs: Motor, hydraulic/electric pump, actuators, power cylinders, worm gear and gear sets, control switches, and wiring harness.

### AUXILIARY POWERPLANT/GENERATOR

Factory installed or factory approved selling dealer installed: All internally lubricated components of the powerplant engine, including the engine block and cylinder head. Starter, ignition coil, switches, hour meter and gauges, voltage regulator, generator assembly, monitor/control panel, printed circuit boards, shore power cord and reel.

## LEVEL 2 COVERAGE

Provides comprehensive coverage for the mechanical breakdown of all parts of your vehicle except those specifically excluded in your contract.



# VSC - COVERAGE DETAILS

## TOWABLE



BELOW ARE THE COVERAGE OPTIONS AVAILABLE WITH YOUR VEHICLE SERVICE CONTRACT (TOWABLE). PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.

### LEVEL 1 COVERAGE

#### SUSPENSION

Axle(s), spindles, hub bearings, wheel bearings, coil springs, leaf springs, spring hangers, rubberized suspension components.

#### BRAKES

Master cylinder, electric or hydraulic brake actuators, backing plates, and drums.

#### FRAME

Metal frame, brackets, and welds. Winch stand, frame landing gear, jack, coupler. Lift crank assembly for Pop Ups.

#### INTERIOR/EXTERIOR

Door handles, door hinges, storage compartment handles, hinges, and latches. Factory installed or factory approved dealer installed manual awning-crank assembly and torsion arms (excludes fabric covering or weather damage).

#### SEALS AND GASKETS

Covered only if required in connection with a covered repair. Coverage limited to seals and gaskets

containing lubricants and fluid necessary for normal vehicle operation. Window seals are excluded.

#### SLIDEOUTS

Sealing boots, seals and gaskets or weather seals are covered for an aggregate limit of one thousand five hundred dollars (\$1,500) in aggregate for the term.

#### TAX/FLUIDS/LUBRICANTS

We will reimburse as required for state and local taxes, necessary fluids, lubricants, and refrigerant to complete covered repairs.

#### WEAR AND TEAR

A covered wear and tear breakdown will be deemed to occur when a component fails to perform its function as it was originally designed to work in normal service with required maintenance due to material failure or defects in workmanship and outside the manufacturer's specification.

#### WATER HEATER

Burner assembly, tank, thermostat, thermocouple, gas valve, heating elements, fittings and connections, control panel, electronic ignition assembly, wiring harness, switches, relays, and printed circuit boards.

#### FRESH WATER

Water pump, compressor, water tank(s), water lines, manifold and pipes, connections and fittings, faucets, traps.

#### HEATING

Furnace, igniter/ignition assembly, burner assembly, thermocouple, gas valve, lines, fittings, and connections, thermostat, control panel, blower/fan motors, heat pump, heat strips, printer circuit boards, ducts, ductwork, and registers.

#### AIR CONDITIONING (ROOF MOUNTED/CENTRAL SYSTEM)

110 Volt or Central System: Compressor, evaporator, condenser, accumulator, expansion valve, receiver drier, high/low cutoff switches, pressure cycling switch, electronic module, printed circuit boards, blower/fan motor, ducts and registers, thermostat, control panel, switches, capacitors, relays, heat strips, heat pump, ceiling fan(s), bathroom vent motor.

#### RANGE AND OVEN

Microwave oven, convection oven, power hood, range burner assembly, thermostat, thermocouple, burner valves, igniter/ignition assembly, printed circuit boards, fittings, lines, and connections.

#### L.P. GAS/PROPANE SYSTEM

Regulators, gas bottles (except valves and gauges), mounting brackets, pigtailed, gas lines, fittings and connections, leak detector and automatic shut-off valve.

#### SANITATION/WASTE SYSTEM

Shower basin, toilet, sink(s), in sink-disposal and switch, holding tanks, gate valves, connections, pipes and traps.

#### REFRIGERATOR/FREEZER

Thermostat, thermocouple, 2- or 3-way cooling unit, burner assembly, igniter, control panels, switches, fittings and connections, printer circuit boards, latch, and door seal(s).

#### AUDIO AND VIDEO ENTERTAINMENT

Factory installed, or factory approved selling dealer installed (non-in dash mounted) stereo radio receiver, amplifier and speakers, disc player, cassette player, and television set.

#### AUXILIARY POWERPLANT/GENERATOR

Factory installed or factory approved Selling Dealer installed: All internally lubricated components of the powerplant engine, including the engine block and cylinder head. Starter, ignition coil, switches, hour meter and gauges, voltage regulator, generator assembly, monitor/control panel, printed circuit boards, shore power cord and reel.

#### LIGHTING

Electrical failures of interior and exterior factory installed incandescent bulbs, halogen lights, High Density Discharge (HID), and LED assemblies, LED strips.

#### AUDIO/VIDEO TECHNOLOGY

Factory installed or factory approved Selling Dealer installed high definition television/monitor(s) and back-up monitor. Audio/Video and high definition disc player. Audio/Video cabling and hubs. Home theater audio amplifier and speakers, satellite dish or antenna including rotator motors, signal amplifier, control panel and switches, converter and in motion-satellite receiver. Internet access devices, phone systems, game systems, personal computers and their monitors, MP3 or similar portable Music/Video Players and their monitors are excluded.

#### CONVENIENCE PACKAGE

Factory or approved selling dealer installed rear view camera and monitor, kitchen center, ice maker, dishwasher, washer/dryer, trash compactor, monitor panel, factory installed thermometer and outlets. Power converter and inverter. Retractable awning power motor, control switch, and power/manual crank worm gear mechanism (does not include rails, arms, track, frame). Power step motor, power step control module, control switches, and wiring harness. Slide Outs: Motor, hydraulic/electric pump, actuators, power cylinders, worm gear and gear sets, control switches, and wiring harness.

### LEVEL 2 COVERAGE

Provides comprehensive coverage for the mechanical breakdown of all parts of your towable except those specifically excluded in your contract.

END OF TOWABLE VSC COVERAGE DETAILS



BELOW ARE ADDITIONAL COVERAGE OPTIONS AVAILABLE WITH YOUR VEHICLE SERVICE CONTRACT.  
PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.

### ADD-ONS

#### ENHANCED CAUSE OF LOSS

We agree to cover the breakdown of a covered part due to the breakdown of a non-covered part. If a non-covered part is damaged due to the breakdown of a covered part, the non-covered part will be covered up to one thousand dollars (\$1,000) in aggregate for the term.

#### ENHANCED TOWING

We agree to cover one thousand dollars (\$1,000) per breakdown if towing is necessary for a breakdown. The vehicle will be towed to the nearest service facility.

#### RENTAL USE (MOTORHOME AND TRAVEL TRAILER)

In the event of a breakdown caused by use of the vehicle for rental and/or charter purposes of any kind, you will receive coverage in accordance with the conditions of this Service Contract and the level of coverage selected.

#### ENHANCED SERVICE CALLS (MOTORHOME ONLY)

In the event of a breakdown, you will be reimbursed for reasonable service call charges up to two hundred and fifty dollars (\$250) per covered breakdown.

#### 4X4 (MOTORHOME ONLY)

Case and all internally lubricated parts including main shaft, gear sets, chain and sprockets, bearings, and bushings), fasteners for these components, four-wheel drive selector switch, transfer case module, and electronic and vacuum engagement components, including manufacturer's all-wheel drive systems.

#### HYDRONIC WATER SYSTEM

We agree to cover the following named components found in heating systems branded as Aqua-Hot, or similar units: diesel burner, heat exchanger, heat elements, pump, holding tank, thermostatic switches, printed circuit board, thermostat and control panel. Coverage under this surcharge requires proof of annual service.

#### PARK MODEL

Coverage will be provided based on the level of coverage selected even though the vehicle is parked and stationary, including for use as a residence.

#### 4 OR MORE SLIDEOUTS

Coverage will be provided based on the level of coverage selected even though the vehicle has four (4) or more slideouts.

#### DIESEL

Coverage will be provided for the following parts, subject to the conditions of this Service Contract: fuel distributor, fuel injection pump, fuel regulator, and injectors. The auxiliary fuel pump is expressly excluded.

#### BROWN OUT

Coverage will be provided for the electronics of your vehicle if your vehicle is parked at an RV site and a power brownout causes a failure of such vehicle electronics up to one thousand five hundred dollars (\$1,500) for the term.

#### COMMERCIAL USE

Coverage will be provided even though the vehicle is being operated in furtherance of any commercial interest or purpose, including for financial gain. Coverage will be provided based on the level of coverage selected on the information schedule.

#### RENTAL REIMBURSEMENT (MOTORHOME ONLY)

If your vehicle experiences a breakdown and is inoperable or unsafe to drive and needs to be held for eight (8) hours or more (a "Day") by a repair facility for a covered repair, we will reimburse you the cost to rent a vehicle from a licensed rental agency at a rate not to exceed seventy-five dollars (\$75.00) per day up to the lesser of: (i) one thousand and fifty dollars (\$1,050.00); or (ii) the cost of seven (7) days for which reimbursement is paid. Rental reimbursement is limited to a maximum of five (5) days per breakdown of the same covered part and an aggregate maximum of thirty (30) days.



COVERAGE DETAILS  
CONTINUED ON NEXT PAGE



# VSC - ADDITIONAL COVERAGES

## MOTORHOME & TOWABLE



### TOWING VEHICLE POWERTRAIN PLUS COVERAGE

When Powertrain Plus Coverage is selected on the information schedule, and subject to registration of the towing vehicle with the administrator, the towing vehicle will receive the following coverage:

#### ENGINE

**Gasoline Engine:** Cylinder block and all internally lubricated parts, including crankshaft, rod and main bearings, cam bearings, connecting rods, wrist pins, pistons, piston rings, camshaft, cam tower, lifters, cylinder head, valves and guides, valve springs, rocker arms, pushrods, timing chain and sprockets, oil pump, oil pump housing, oil pump pressure relief valve, timing chain housing, intake and exhaust manifolds, flywheel, balance shafts, harmonic balancer and retainer bolt, crankshaft pulley, valve covers, oil pan, engine oil cooler, oil filter adapter/housing, engine oil sending unit, thermostat and housing, water pump, temperature sending unit, expansion plugs, fuel supply pump, vacuum pump, dipstick and tube, and fasteners for these components.

**Diesel Engine:** Fuel distributor, fuel injection pump, fuel regulator, and injectors. The auxiliary fuel pump is excluded.

#### **Turbocharged/Supercharged Engine:**

Turbocharger, supercharger, waste gate controller, intercooler, hard lines, compressor, clutch and

pulley, bypass valve, injection pump, and lines and nozzles.

#### TRANSMISSION

**Automatic:** Case and all internally lubricated parts, including oil pump, valve body, torque converter, governor, main shaft, input/output shafts, clutches, bands, drums, gear sets, bearings, bushings, and solenoids, TV cable, electronic shift control unit, computer operated clutch, cooler, dipstick and tube, and fasteners for these components.

**Standard (Manual):** Case and all internally lubricated parts, including main shaft, input/output shafts, gear sets, shift forks, synchronizers, bearings, and bushings, shift linkage and cables, and fasteners for these components.

#### DRIVETRAIN

**Front Wheel Drive:** Final drive housing and all internally lubricated parts, including carrier case, gear sets, chain and sprockets, bearings, and bushings, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Rear Wheel Drive:** Drive axle housing and all internally lubricated parts, including carrier case, gear sets, bearings, bushings, and limited slip clutch pack, axle shafts, front hub bearings, rear hub bearings, drive shaft support, drive shaft, and fasteners for these components.

**Transfer Case - 4X4/AWD:** Case and all internally

lubricated parts, including main shaft, gear sets, chain and sprockets, bearings, and bushings, fasteners for these components, four-wheel drive selector switch, transfer case module, and electronic and vacuum engagement components, including manufacturer's all-wheel drive systems such as Quattro, xDrive, 4-Matic, etc.

**Hybrid/Electric Vehicle Components:** Hybrid battery junction block, hybrid battery main battery cable, and electric alternating current compressor, electric motor/generator(s) and all internal components, inverter/converter/transformer units and all internal components, inverter/converter/transformer units cover, continuously variable transmission (CVT) and all internal components, power split device and all internal components, reduction/reducer box and all internal components, and fasteners for the components listed above.

#### SEALS & GASKETS

Covered only if required in connection with a covered repair.

#### AIR CONDITIONING

Condenser, compressor, clutch and pulley, orifice tube, accumulator, HVAC control module, high/low pressure cutoff switches, high/low pressure hoses, pressure cycling switch, thermostat, drier, temperature control head, fasteners for these components, and Freon-refrigerant if necessary for a covered repair.

#### BRAKES

Wheel cylinders, master cylinder, combination valve, assist booster, disc brake calipers, hard lines and fittings, backing plates, springs, clips and retainers, self-adjusters, parking brake linkage and cables, and fasteners for these components.

#### ELECTRICAL

Voltage regulator, alternator, front and rear windshield wiper motors, front and rear windshield wiper delay controller, back up lamp switch, brake light switch, hazard warning switch, headlamp switch, ignition switch, multi-function switch, neutral safety switch, turn signal switch, wiper switch starter motor and drive, starter solenoid, electronic ignition module, ignition coils, electronic ignition module, body control module, engine control module, and engine management control unit.

#### STEERING

Housing/case and all internally lubricated parts (examples include rack and pinion equipped valve assembly, sector shaft, rack mounts and cushions, inner rod ends and bellows boots, speed sensor or steering gear equipped pitman shaft and valve assembly, and bearings), bushings, pitman arm, center link, idler arm, power steering pump/electric steering motor, power steering pump pulley, fluid reservoir, coupling, and fasteners for the components listed above.

#### SUSPENSION

Bump stop cushions, torsion bar mounts and bushings, upper and lower ball joints, including dust boots, steering knuckle (spindle), spindle support, stabilizer shaft, stabilizer linkage, including mounts, and bushings, kingpins, and fasteners for the components listed above.

END OF ADDITIONAL VSC COVERAGES ■



# BUNDLE

## ROAD HAZARD PROTECTION



Scan the QR code to learn more about RVGUARD's products

### DID YOU KNOW?

\*Statistics shown are national averages - actual numbers may vary per vehicle.

UP TO **\$450**

for the typical replacement cost of a lost key\*

**220 MILLION**

tires are punctured every year in the U.S. from road travel

## CUSTOMIZABLE PROTECTION PACKAGE FOR YOUR NEEDS

A flat tire. A bent rim. A crack in your windshield. A lost key. Any one of these can be a major setback when you're on the road with your motorhome or towable, and the expenses and headaches of resolving each issue can really add up.

We offer a bundle service contract that covers these common occurrences, and you can tailor your coverage to fit your needs. The more protection you add, the more you'll save on the total price.

You may even be able to roll the cost of the bundled service contract into your monthly payment and reduce potential out-of-pocket expenses.

## BUNDLE PRODUCTS

### TIRE & WHEEL PROTECTION

Covers the cost to repair or replace a tire or wheel due to road hazard damage. Additional cosmetic coverage is available.

### WINDSHIELD PROTECTION

Covers the cost to repair minor windshield chips and cracks due to road hazard damage.

### KEY PROTECTION

Covers repair or replacement of key or remote in the event of loss, theft, or inoperability.

### COSMETIC WHEEL PROTECTION

Covers the repair of a wheel due to cosmetic wheel damage.

*See next page for more details.*



# BUNDLE - COVERAGE DETAILS



BELOW ARE THE COVERAGE OPTIONS AVAILABLE WITH YOUR BUNDLE SERVICE CONTRACT. PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.

## TIRE AND WHEEL PROTECTION STANDARD

### TIRE REPAIR

Repair of flat tire(s) due to road hazard damage. Tires must have a minimum of 3/32" tread depth at the lowest point on the tire at the time of damage.

### TIRE REPLACEMENT

Replacement of tire(s) should your vehicle's tires become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement tire (including mounting and balancing) as shown on the repair order. Replacements are limited to the manufacturer's original tires or "like kind and quality" comparable replacements as determined by the administrator. Tires must have a minimum of 3/32" tread depth at the lowest point on the tire at the time of damage.

### WHEEL REPAIR

Repair of your vehicle's wheels due to road hazard damage.

### WHEEL REPLACEMENT

Replacement of wheel(s) should your vehicle's wheels become unserviceable due to road hazard damage as determined by the repair facility and confirmed by the administrator. We will pay only the cost of a replacement wheel (including mounting and balancing) as shown on the repair order. Replacements are limited to the manufacturer's original wheels or "like kind and quality" replacements as determined by the administrator.

**This Service Contract also provides coverage for the towing vehicle of a trailer or towable when the damage occurs while the trailer or towable is being towed. Replacement or aftermarket tires and wheels meeting the vehicle manufacturer's size specifications will be covered for the remainder of the term. The aggregate maximum amount paid by the provider under this Service Contract for Tire and Wheel Protection Standard for the term shall not exceed the Tire and Wheel maximum benefit.**

## TIRE AND WHEEL PROTECTION PLUS

Only available for towables. Includes all coverage in "Tire and Wheel Protection Standard" plus the following:

### BRAKE SYSTEM

Master cylinder, electric or hydraulic brake actuators, backing plates and drums.

### SUSPENSION SYSTEM

Axle(s), spindles, hub bearings, and wheel bearings.

### DID YOU KNOW?

THE COST TO REPLACE A WHEEL CAN RANGE ANYWHERE BETWEEN \$579 AND \$1,150.\*



\*Statistics shown are national averages - actual numbers may vary per vehicle.

## COSMETIC WHEEL PROTECTION

Repair of the wheel(s) on your vehicle due to cosmetic wheel damage up to one hundred fifty dollars (\$150) per occurrence and, in aggregate, up to six hundred dollars (\$600) maximum for the term.

## WINDSHIELD PROTECTION

Repair of minor chips no larger than one and one-half inches (1.5") in diameter, and cracks less than six inches (6") in length due to road hazard damage on the front windshield only. The aggregate maximum amount we will pay for windshield repair under Windshield Protection during the term is two thousand dollars (\$2,000).

## KEY PROTECTION

Repair or replacement of your covered key/remote as a result of damage due to mechanical failure, electrical failure, a defect in workmanship, damage, loss, theft, or normal wear and tear not to exceed the Key Protection maximum benefit per twelve (12) month period. Replacements are limited to the manufacturer's original key/remote or "like kind and quality" replacements.

END OF BUNDLE COVERAGE DETAILS



# 360SHIELD™

APPEARANCE PROTECTION



Scan the QR code to learn more about RVGUARD's products

### DID YOU KNOW?

\*Statistics shown are national averages – actual numbers may vary per vehicle.

**\$300**

average repair cost of a small interior rip or tear\*

UP TO **\$2,000**

for the typical cost to repair rust on a vehicle\*

## PRESERVE YOUR INVESTMENT FOR THE LONG HAUL

360Shield is a suite of products designed to preserve the appearance, value, and cleanliness of your recreation vehicle and towable's interior and exterior for the duration of the warranty period.\* Includes two special interior cleaning and protection processes that are proven effective against mold, mildew, bacteria, and other microbials.\*

These products meet the highest industry standards and provide long-lasting quality protection. All 360Shield treatments are backed by warranties that provide for the cleaning, repair, repainting, and/or replacement of any covered parts. There is no deductible for covered services.

\*Subject to annual treatments for certain products.

## 360SHIELD™ PRODUCTS

- INTERIORSHIELD™ PROTECTION
- PAINTSHIELD™ PROTECTION
- BODYSHIELD™ PROTECTION
- INTERIOR ANTI-MICROBIAL PROTECTION
- AIR QUALITY & ODOR PROTECTION

*See next page for more details.*

# 360SHIELD™ - PROTECTION PRODUCTS

BELOW ARE THE COVERAGE OPTIONS AVAILABLE WITH YOUR 360SHIELD SERVICE CONTRACT.  
PLEASE SEE YOUR CONTRACT FOR FULL DETAILS.



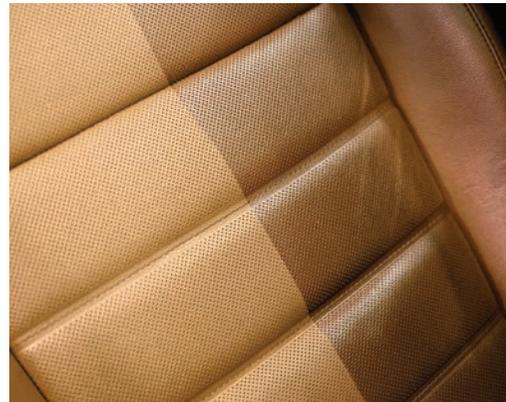
## INTERIOR ANTI-MICROBIAL PROTECTION

Cleans and disinfects interior cabin materials and surfaces. Prevents damage and odors caused by mold, mildew, bacteria, or other microbes.\*



## AIR QUALITY & ODOR PROTECTION

Treatment that prevents mold, mildew, and other harmful microbes in your vehicle's climate control system components.\*



## INTERIORSHIELD™ PROTECTION

Protects interior fabrics and vinyl (including leather) surfaces against stains, fading due to UV rays, and premature aging.

BELOW ARE THE COVERAGE OPTIONS AVAILABLE WITH YOUR 360SHIELD SERVICE CONTRACT.  
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## BODYSHIELD™ PROTECTION

Protects exterior from salt and elements that can lead to rust and corrosion. Also provides sound-deadening benefits.



## PAINTSHIELD™ PROTECTION

Protects painted surfaces from acid rain, bird droppings, tree sap, insects, water spotting, UV rays, and more.

\*Includes reapplication of product annually for warranty period to ensure vehicle's cleanliness.



# RVGUARD™

— POWERED BY DOWC® —

## SCAN TO LEARN MORE ABOUT RVGUARD



## VERIFY COVERAGE OR MAKE A CLAIM

Visit [claims.dowc.com](https://claims.dowc.com)  
24 hours a day/7 days a week

**- or -**

Call 1.833.RVGUARD  
**(1.833.784.8273)**

Monday - Friday: 8:30 AM - 5 PM  
Saturday: 9 AM - 3 PM

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